

# Risk Assessment

**Company Name:** TruthPie Ltd  
**Date of next review:** 09/10/2021 (or earlier if circumstances change)

**Assessment carried out by:** Joanna Rennie (Director)  
**Date assessment last updated:** 09/04/2021

What are the hazards?	Who might be harmed and how?	What are you already doing to control the risks?	What further action do you need to take to control the risks?	Who needs to carry out the action?	When is the action needed by?	Done
<p>COVID-19 Pandemic and other hygiene</p>	<p>Travel to venues - Practitioners and clients may come into contact with droplets or surfaces contaminated with COVID-19</p>	<p>Wash hands before treating clients.</p>		<p>Practitioners</p>		<p>Actioned</p>
		<p>Wash hands upon arrival at venue, before, during and after treating clients to not further spread contamination</p>		<p>Practitioners</p>		<p>Actioned</p>
		<p>Wash hands upon arrival and before leaving venue</p>		<p>Practitioners to advise client</p>		<p>Actioned</p>
		<p>Travel to work using personal transport or wear face mask on public transport. Clean shared vehicles between shifts or on handover.</p>		<p>Practitioners</p>		<p>Actioned</p>
		<p>Advise clients to travel to appointments by walking, bicycle, other personal transport or wearing face masks on public transport, which is a legal requirement (unless health, age or equality reasons mean they do not have to). Provide clients with information of local bicycle or other vehicle parking and inform them to wash hands before putting on and before and after taking off face coverings. Advice available to clean shared vehicles between shifts or on handover.</p>		<p>TruthPie Director</p>		<p>Actioned</p>
		<p>Practise all government recommended social distancing at least 14 days prior to using the venue</p>		<p>Practitioners, Practitioners to advise clients, TruthPie to advise clients</p>		<p>Actioned</p>
		<p>Change clothes immediately upon arrival at venue. Keep used clothes and personal belongings in practitioners bag or away from treatment area as much as possible. room. Practitioners advised to bring a separate change of clothes to return home in and change immediately when returning home.</p>		<p>Practitioners</p>		<p>Actioned</p>
		<p>Practitioners and clients given the option to conduct treatments from home (online) where possible (e.g. psychotherapy/counselling services)</p>		<p>Practitioners and TruthPie Director</p>		<p>Actioned</p>

<p>Asymptomatic Clients/Practitioners could increase risk of transmitting infection by visiting the venue and/or coming into contact with other people on their journey or at the venue</p>	<p>NHS Track and Trace posters are displayed in Almond Studios and the TruthPie treatment rooms. All Practitioners are to scan the QR codes for the building and their treatment room using the NHS track and trace app upon arrival and they must ensure their clients also check in using both codes. If a practitioner does not have a code, TruthPie will have kept a record of practitioners using the venue and will submit this to NHS Track and Trace as required by law. Practitioners must also update client booking information with correct full names and contact details for their clients especially if they do not have NHS Track and Trace</p>	<p>Advise practitioners and clients of any available programmes for optional lateral flow testing.</p>	<p>TruthPie Director</p>	<p>To be actioned 09/04/2021</p>
<p>Clients/Practitioners displaying temperature or other COVID-19 symptoms prior to or upon arrival to venue could increase risk of transmitting infection</p>	<p>Practitioners and clients not to attend the venues if they have or have been with anyone who has had ANY symptoms of COVID-19 within the last 14 days, however mild. (New, continuous cough, high temp of 37.8°C or above, loss or change in sense of taste or smell) Rescheduling available for last minute cancellations in this instance only. Client receive instructions in booking email</p>	<p>Practitioners, Practitioners to advise clients, TruthPie to advise clients</p>	<p>Actioned</p>	
<p>Clients displaying temperature or other COVID-19 symptoms on arrival at venue could increase risk of transmitting infection</p>	<p>Practitioners to take client's temperature with no contact device outside of main entrance before allowing them to enter building. Clients not to enter building with temperature of 37.8 degrees Celsius or higher. If temperature is above 37.8°C): Advise and offer to call 111 for client to seek next steps. If practitioner has been within 2m of client, they should also seek advice by calling 111 and they should inform TruthPie who will cancel or reschedule their remaining appointments until a negative test can be obtained. (Rescheduling available for last minute</p>	<p>Practitioners, Practitioners to advise clients, TruthPie to advise clients</p>	<p>Actioned</p>	

<p>Practitioners displaying temperature or other COVID-19 symptoms whilst inside venue could increase risk of transmitting infection</p>	<p>Practitioners to take their own temperature upon arrival to venue. If practitioner displays a temperature of 37.8°C or higher on arrival to venue or during the working day, they are not to go ahead with treatments until a negative test has been obtained. Likewise, if they display other symptoms of COVID-19 (new continuous cough/loss or change in sense of taste or smell, however mild). The following steps should be followed- Immediately don facemask and call 111 for advice of next steps, waiting in the current treatment room. Immediately inform TruthPie, so we can reschedule/cancel any clients arriving at the venue until a negative test has been obtained. If practitioner has been within 2m of any clients TruthPie will inform the clients. they will be advised to seek advice Full venue clean before other practitioners/clients use building using government guidance. Inform other venue users QR Codes displayed in each treatment room. Clients and practitioners to check in using the NHS Track &amp; Trace app or to confirm contact details.</p>		<p>Practitioners</p>	<p>Actioned</p>
<p>Clients/Practitioners displaying temperature or other COVID-19 symptoms whilst inside venue could increase risk of transmitting infection</p>	<p>If client displays COVID-19 symptoms, however mild, after arriving inside venue, they are not to continue receiving treatment. (High temperature of 37.8°C or above, a new continuous cough or loss or change in sense of taste or smell). The following steps should be followed- Client and practitioner to immediately don facemasks and practitioner to call 111 for advice of next steps for clients and themselves (Offer for client to make their own call if they would prefer). Client to wait in the current treatment room - practitioner to keep at least 2m distance from client. Immediately inform TruthPie, so we can reschedule/cancel any clients arriving at the venue until a full clean has Full venue clean to be organised before other practitioners/clients use building using government guidance. Inform other venue users. Negative test to be confirmed by practitioner before continuing treatments at TruthPie.</p>		<p>TruthPie Director</p> <p>TruthPie Director &amp; Practitioners</p> <p>Practitioners, Practitioners to advise clients, TruthPie to advise clients</p>	<p>Actioned</p> <p>Actioned</p> <p>Actioned</p>
<p>Doorbell, Door handles, handrails, surfaces, sign in/out board in shared entranceways- Practitioners and clients may come into contact with droplets or surfaces contaminated with COVID-19</p>	<p>Regular cleaning of shared spaces by building management</p>		<p>TruthPie Director (outsourced)</p> <p>Practitioners, Practitioners to advise clients, TruthPie to advise clients</p>	<p>Actioned</p> <p>Actioned</p>

		<p>Ask Clients to arrive no earlier than their scheduled appointment time and not to use doorbell. Meet clients at main entrance at the time of their appointments and open and close doors for the client. All venue attendees to sanitise hands immediately upon entrance to venue. Gloves available for practitioners to wear and must sanitise hands immediately upon re-entrance to TruthPie venue.</p> <p>Clean doorbell, handrails, surfaces in shared entranceways in weekly clean.</p> <p>Gloves available for practitioners or clients using shared spaces including bathrooms.</p>	Practitioners, Practitioners to advise clients, TruthPie to advise clients	Actioned
			TruthPie Director (outsourced)	Actioned
			Practitioners, Practitioners to advise clients, TruthPie to advise clients	Actioned
Areas shared with other businesses in venues- contact with droplets or surfaces contaminated with COVID-19	Weekly cleaning of shared spaces and updated as needed		Practitioners and TruthPie Director (outsourced)	Actioned
	Daily cleaning of shared bathroom/kitchen surfaces and an extended clean of shared surfaces every week. Visible cleaning schedule. Practitioners to wash/sanitise hands immediately before treating clients		Practitioners and TruthPie Director (outsourced)	Actioned
	Wash/Sanitise hands after using shared any areas of the building (post room, bathrooms, corridors and stairways) to not further spread contamination around surfaces within TruthPie spaces. Weekly cleaning of shared spaces by building management Wash hands upon arrival at venue, before, during and after treating clients to not further spread contamination Practise all government recommended social distancing in shared areas of the venue (post rooms, bathrooms, corridors, stairways, shared kitchens) Hand sanitiser available in bathroom and kitchens, to be used when entering area. Paper towels available to dry hands. Windows to be opened.		Practitioners, Practitioners to advise clients, TruthPie to advise clients Practitioners, Practitioners to advise clients, TruthPie to advise clients	Actioned
	Weekly cleaning of shared spaces by TruthPie Director and updated as needed		Workspace Ltd	Actioned
			Practitioners	Actioned
			Practitioners, Practitioners to advise clients, TruthPie to advise clients	Actioned
			Practitioners, Practitioners to advise clients, TruthPie to advise clients	Actioned
Communal areas in venues- contact with droplets or surfaces contaminated with COVID-19	Weekly cleaning of shared spaces by TruthPie Director and updated as needed		TruthPie Director (outsourced)	Actioned
	Daily cleaning of shared spaces (bathroom and kitchen surfaces) and an extended clean of communal spaces every week. Practitioners to wash hands immediately before treating clients		Practitioners and TruthPie Director (outsourced)	Actioned
			Practitioners, Practitioners to advise clients, TruthPie to advise clients	Actioned

		<p>Wash hands after using shared any areas of the building (post room, bathrooms, corridors and stairways) to not further spread contamination around surfaces within TruthPie spaces.</p> <p>Wash/sanitise hands upon arrival at venue, before, during and after treating clients to not further spread contamination</p> <p>Practise all government recommended social distancing in shared areas of the venue (post rooms, bathrooms, corridors, stairways, shared kitchens)</p> <p>Gloves available for practitioners or clients using shared spaces including bathrooms.</p>	<p>Practitioners, Practitioners to advise clients, TruthPie to advise clients</p>	Actioned
			Practitioners	Actioned
			Practitioners, Practitioners to advise clients, TruthPie to advise clients	Actioned
			Practitioners, Practitioners to advise clients, TruthPie to advise clients	Actioned
	TruthPie venue surfaces and fittings- Padlocks, Door handles, cupboard door handles, used surfaces, light switches, chairs, tables, massage tables (especially around face hole), bolsters, taps, personal therapy equipment (including therapeutic cups, oil dispensers/bowls, ipads and iphones used for taking notes etc). sneakers. card machines	<p>Daily clean of surfaces, massage tables and equipment.</p>	Practitioners, Practitioners to advise clients, TruthPie to advise clients	Actioned
		<p>To be sprayed with antibacterial surface cleaner and wiped with antibacterial cloth before, during and after every treatment/use. Practitioner to open and close doors for the client. All venue attendees to wash/sanitise hands immediately upon entrance to venue. Gloves available for practitioners to wear and must wash hands immediately upon re-entrance to TruthPie venue. Equipment which has made contact with skin of client/practitioner to be cleaned after each use</p>	Practitioners, Practitioners to advise clients, TruthPie to advise clients	Actioned
		<p>Card Machines to be avoided where possible and no cash accepted for treatments. Invoices/payment links should be sent for prepayment of appointments wherever possible.</p>	Practitioners, Practitioners to advise clients, TruthPie to advise clients	Actioned
	Waste disposal- Uncovered Waste, irregular disposal could be risks for practitioners or clients	<p>Lidded waste bins, waste transferred on a weekly basis or as needed. Likewise for recyleables.</p>	Practitioners and TruthPie Director (outsourced)	Actioned
	Airborne particles could cause infection	<p>Clients &amp; Practitioners to wear facemasks unless government guidance advises otherwise. To be donned and doffed correctly</p>	Practitioners, Practitioners to advise clients, TruthPie to advise clients	Actioned

Face visors to be worn by practitioners for all work within 2m of clients and 'High Risk Zone' of face, neck and shoulders due to the increased risk of working in close proximity for a prolonged period of time. Visors to be donned and doffed correctly. Reusable visors to be sprayed with antibacterial before/after use with each client and stored in practitioner's assigned, lidded boxes

Social Distancing to be practised by clients and practitioners wherever possible in the building and throughout treatments. This means at a distance of at least 2m wherever possible, 1m if not possible and less than 1m only if in treatment and wearing appropriate PPE. Signs will be displayed to encourage and remind anyone using the venue of social distancing rules

Time practitioner spend in close proximity to 'Highest Risk Zone' (defined as the area in front of the face where splashes and droplets from the nose and mouth, that may not be visible, can be present and pose a hazard from the client to the practitioner and vice versa) during treatments should be limited and visor should be worn. Treatment times should be used appropriately for beneficial treatment when social distancing cannot be maintained. Consultation forms emailed in advance of appointment wherever possible. Droplet protection screens available for those who must conduct physical assessments/in person consultations but these should be

No music to be played which makes holding conversations at a usual level difficult to limit risk of transmission

Tissues available in case of 'sneezing'. Clients/practitioners to sneeze into tissue and dispose of in lidded waste bin. Must wash/sanitise hands following.

We operate an appointment only/prebooking system only and do not allow entrance to building before appointment (we do not have waiting areas)

Social distancing

Practitioners

Actioned

Practitioners, Practitioners to advise clients, TruthPie to advise clients

Actioned

Practitioners, Practitioners to advise clients, TruthPie to advise clients

Actioned

Practitioners

Actioned

Practitioners, Practitioners to advise clients, TruthPie to advise clients

Actioned

Practitioners, Practitioners to advise clients, TruthPie to advise clients

Actioned

		<p>Social Distancing to be practised by clients and practitioners wherever possible in the building and throughout treatments. This means at a distance of at least 2m wherever possible, 1m if not possible and less than 1m only if in treatment and wearing appropriate PPE. Signs will be displayed to encourage and remind anyone using the venue of social distancing rules. Aprons also available for practitioners to use for body work</p> <p>Appointments spaced to allow for 30mins cleaning time, also means clients do not cross on entrance/exit.</p> <p>Only one practitioner working with one or two clients per treatment room at any one time (with the exception of one practitioner working with one guardian and child household bubble for appointments with children)</p> <p>Practitioners able to work from home wherever possible (e.g. psychotherapy/counselling services).</p> <p>Personal training and movement therapies to be held outside wherever possible but Practitioners to add any soft materials (towels, pillowcases, sheets and blankets) to wash bags after each use. Clean linens to be used for every client.</p> <p>All towels, pillow cases, sheets and blankets to be machine washed at 60 degrees celcius after use. All fresh linens to be kept in closed cupboard to limit contact with airborne particles.</p> <p>Pillows are covered with plastic pillow cases/are wipe clean and are to be wiped with antibacterial spray after every use. Blankets provided for cooler temperatures (to be placed over towels only and washed between uses if touched by clients)</p> <p>Clients asked to attend appointments alone wherever possible (exception of parent and child bubbles or those needing assistance from carers)</p> <p>Remind clients attending appointments with children that they must supervise them at all times and they should follow social distancing guidelines</p>	<p>Practitioners, Practitioners to advise clients, TruthPie to advise clients</p> <p>TruthPie Director &amp; Practitioners</p> <p>TruthPie Director &amp; Practitioners</p> <p>Practitioners and TruthPie Director</p> <p>Practitioners</p> <p>TruthPie Director (outsourced)</p> <p>Practitioners and TruthPie Director</p> <p>Practitioners and TruthPie Director</p> <p>Practitioners, Practitioners to advise clients, TruthPie to advise clients</p> <p>Practitioners, Practitioners to advise clients, TruthPie to advise clients</p>	<p>Actioned</p>
	Towels, pillows, pillow cases, sheets, blankets			

	Poor ventilation can increase the chance of infection from airborne particles	Windows opened on practitioner's arrival to venue and kept open throughout treatments to encourage natural ventilation. Windows to be closed only before practitioner exits building.	Practitioners	Actioned
		Electric fans provided for warmer temperatures ( fans not to be used during covid-19 pandemic)	Practitioners and TruthPie Director	Actioned
	Treatment products	Wash hands with antibacterial hand soap or sanitiser before touching treatment products/containers.	Practitioners	Actioned
		Use antibacterial spray/wipe to clean bottles and containers before and after use. If more product needed throughout treatment, practitioners should consider using a pump dispenser bottle but should sanitise before/after use.	Practitioners	Actioned
		All treatment products to be kept in practitioner's allocated box to limit contact with airborne particles. TruthPie to provide lidded boxes	Practitioners and TruthPie Director	Actioned
	Leaflets, hand outs and unnecessary items	To be removed from space and provided digitally/on a notice board to limit possibility of contamination	TruthPie Director	Actioned
	Floor Hygiene	No rugs to be put out on floors	Practitioners and TruthPie Director	Actioned
		Floors to be mopped weekly and cleaned as needed with antibacterial solution	Practitioners	Actioned
		Clients advised to wear shoes in space until treatment begins and wash/sanitise feet as soon as they are home. No client shoes to be put onto seats.	Practitioners and TruthPie Director	Actioned
	Water Jugs/Cups	Washed with antibacterial soap after each use	Practitioners, Practitioners to advise clients, TruthPie to advise clients	Actioned
		Water to be provided if necessary to safety of client- bottled water will be available in kitchen cupboards. Otherwise clients will be advised to bring their own full bottles of water with them to treatments and not consume water from venue taps. Clients not to consume food in venue, unless necessary to medical condition - appropriate anti bacterial cleaning must be conducted after by practitioner	Practitioners, Practitioners to advise clients, TruthPie to advise clients	Actioned
	Food/refreshments for practitioners	Any cutlery/crockery or other equipment washed with antibacterial soap after each use	Practitioners and TruthPie Director	Actioned

		Water provided if necessary to safety of practitioner- bottled water will be available in kitchen cupboards. Otherwise practitioners will be advised to bring their own full bottles of water with them to work and not consume water from venue taps. Food not to be consumed within treatment rooms (only in kitchen areas which must be sprayed with antibacterial cleaner after use)	Practitioners and TruthPie Director	Actioned
	Vulnerable clients	The government have made guidelines for interactions with those they consider to be particularly vulnerable to contracting COVID-19. Clients within this category should only be treated in line with current government guidelines and we can offer them online services instead if appropriate. The vulnerable categories will be listed on our website with a link in the booking confirmation	TruthPie Director	Actioned
	Vulnerable practitioners/hirers	Are not required by TruthPie to attend venues to work at any time. Practitioners should inform TruthPie if they fall into the government's defined group of 'vulnerable individuals', which is listed in the Gov advice - Close Contact Services document in the online practitioner handbook Vulnerable practitioners/hirers should not attend venues to work at any time during the pandemic unless their medical team are in agreement or the government specify that community infection rates are low enough. TruthPie are happy to offer holistic services online if the practitioner wishes to work from home.	Practitioners and TruthPie Director	Actioned
	Face masks can increase transmission of virus if not used correctly	Practitioners must follow the guidance provided on the Gov advice website and wear a face mask (Type 2 minimum) - Close contact services in the online practitioner handbook. 6.1	Practitioners and TruthPie Director	Actioned
	Digital forms	Cleaned as stated above. Only passed to client if necessary via 'drop off point' to not compromise social distancing e.g. to obtain signature and hand sanitiser used/hand washing to be actioned by both client/practitioner following exchange.	Practitioners and TruthPie Director	Actioned
Additional to the above	Incorrect handwashing could lead to transmission of infection	Signs displayed next to wash basins on correct handwashing practise/antibacterial hand gel use. Paper towels available to turn off taps. Anti bacterial hand sanitiser also available around venues.	TruthPie Director	Actioned
	PPE available should be used correctly to avoid additional risk of transmission of infection	Gloves, Masks, Visors, Aprons to be donned/doffed safely and worn wherever practitioners notice additional risk of infection	Practitioners	Actioned

	To assist with test and trace, we will be sure to keep a record of visitors for at least 21 days EMERGERGENCIAS during COVID-19 pandemic	Records already kept	TruthPie Director	Actioned
		Safety must be prioritised over social distancing for the provision of first aid, fire or break in or other instances where social distancing would be unsafe. Practitioners or those adminisitering provision of assistance to others should pay particular attention to sanitation measures immediately afterwards including washing hands.	Practitioners, Practitioners to advise clients, TruthPie to advise clients Practitioners	Actioned  Actioned
Slips/Trips/Falls	Wooden floors in venues, Stone flooring in shared entranceway and stone stairwell could cause a trip/fall, especially if wet	general good housekeeping	Practitioners	Actioned
	Practitioners or clients may be injured if they trip over objects or slip on spillages	Mop spills/wet floors immediately with a dry cloth upon discovery. Spaces cleaned every day	Practitioners	Actioned
		Display clearly visible signs to recommend taking care to walk slowly and use handrails	Practitioners and TruthPie Director (outsourced) TruthPie Director	Actioned Actioned
	Obstacles in entranceway, stairwells, corridors/treatments rooms could cause a trip/fall	Keep all areas clear of obstacles	Practitioners and TruthPie Director	Actioned
	Massage table could be set too high for clients to mount/dismount safely or could deteriorate in sturdiness.	Offer to assist clients onto massage tables.	Practitioners and TruthPie Director	Actioned
	Dim areas can cause harm/injury from slips/trips/falls	Regularly check equipment and massage tables for signs of wear or deterioration All areas well lit. Practitioners to inform TruthPie if they notice missing or spent lighbulbs. No action needed	Practitioners and TruthPie Director Practitioners and TruthPie Director	Actioned Actioned
	Trailing leads or cables can cause slips/trips/falls	No trailing leads or cables	Practitioners and TruthPie Director Practitioners and TruthPie Director	Actioned Actioned
		Position all electrical items near to their sockets and let practitioners know to avoid this risk	Practitioners and TruthPie Director	Actioned
Cleaning Products	If not used correctly could cause injury or harm	Stored behind changing screens (out of sight of children/vulnerable people). Major cleaning conducted when clients not present. Training detailed below for practitioners/venue users	TruthPie Director & Practitioners  TruthPie Director	Actioned  Actioned
	Could be stored incorrectly and cause harm or injury	To be used as instructed on packaging only. Strong disifectants only to be used when client's not present To be stored away from fire risks and out of reach of children/vulnerable people.	Practitioners  Practitioners and TruthPie Director	Actioned  Actioned

Fire Risks	Treatment Products	Flammable oils/products not to be stored on site by practitioners unless in suitable metal container	Practitioners	Actioned
	Multi Occupancy Building	Fire extinguishers available in corridors of building (not to be used unless practitioners have prior training or if they cannot leave the building safely). Fire Alarm tested every week.	TruthPie Director	Actioned
		Fire safety communicated to practitioners. Safety measures for COVID-19 to be disregarded if unsafe during emergencies (e.g. social distancing along escape routes).	TruthPie Director	Actioned
First aid emergencies		Self employed practitioners responsible for updating their own first aid trainings and the safety of their clients in the venue	Practitioners	Actioned
Allergies	Treatment products	Practitioner responsible to assess suitability of treatments and products for their own clients.	Practitioners	Actioned
	PPE	Gloves are latex free	TruthPie Director	Actioned
General Ill-health	Where work or attending an appointment will exacerbate any conditions	Practitioners are to treat only within their required field and take full responsibility for client care and assessment. They must not treat clients where they know of any reason the treatment may not be suitable due to the presented health and medical history of their client.	Practitioners	Actioned
Room temperature	Possibility of illness exacerbated by extreme temperatures	Blankets provided for cooler temperatures (to be placed over towels only and washed between uses if touched by clients), window venilation and fans provided for warmer temperatures( fans not to be used during covid-19 pandemic)	Practitioners, Practitioners to advise clients, TruthPie to advise clients	Actioned
		Clients advised to bring water with them to appointments.	TruthPie to advise clients	Actioned
Manual handling of equipment etc	Practitioners risk injuries or back pain from handling heavy/bulky equipment e.g. massage tables	Equipment to remain in assigned rooms within venue or be moved by TruthPie	Practitioners and TruthPie Director	Actioned
		Practitioners to not lift objects that look or appear too heavy to handle and to only move equipment they know how to use.	Practitioners and TruthPie Director	Actioned
	Practitioners and clients risk burns from dropping hot water from kettle	Signs displayed warning about possibility of hot water and to handle with care	TruthPie Director	Actioned
Work-related Stress	Possibility of stress from self employment	Practitioners given total flexibility (with agreed notice period) for option of working days, hours, regular commitment or ad hoc practise. Practitioners able to cancel sessions or reschedule diaries.	Practitioners and TruthPie Director	Actioned
Wellbeing of homeworking practitioners	Keep in touch regarding working arrangements, welfafre, mental and physical health and personal security	Regular online collective 'check ins'	TruthPie Director	Actioned

New and expectant mothers	<p>Equipment and environment to be suitable for work occurring from home</p> <p>Safety risks in venue could cause harm to expectant mother and unborn child</p>	<p>Regular communication to be sent out to keep in touch about practitioners opinion on their own wellbeing. Support can be recommended around mental health and wellbeing by emailing info@truthpie.net or calling TruthPie on 07710628303. More Self employed practitioner's are responsible for their own home-working environments.</p> <p>Share government guidance and HSE advice for home workers in online practitioner handbook</p> <p>Practitioners to conduct their own risk assessment but should include that there is no possibility of exiting rooms in an emergency without the use of stairs and risk of products/cleaning products is their own to determine. We strongly advise practitioners who are pregnant to ensure the safety of their own practise and to contact TruthPie to discuss any additional arrangements necessary for the safety of their own practise which we will investigate implementation of. Clients who are pregnant are advised that we only have stair access in the event of an emergency and are to be encouraged to use handrails by practitioners if they choose to visit us. TruthPie are looking into ways to offer accessible exits to our venue to better accommodate clients who cannot currently visit us.</p>		<p>TruthPie Director</p> <p>TruthPie Director</p> <p>TruthPie Director</p> <p>Practitioners, Practitioners to advise clients, TruthPie to advise clients</p> <p>TruthPie Director</p>	<p>Actioned</p> <p>Actioned</p> <p>Actioned</p>
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Disability Access	Safety risks in venue could cause harm or make it difficult for wheelchair users and those with certain physical disabilities to access the rooms.	<p>TruthPie Bermondsey venue is on the second floor of a building with stair-access only in the event of emergency. Practitioners to conduct their own risk assessment but should include that due to building restrictions there is no possibility of exiting rooms in an emergency without the use of stairs, the impact of which is their own to determine. We strongly advise practitioners who are physically disabled to contact TruthPie to discuss any additional arrangements necessary for the safety of their own practise which we will investigate implementation of. Clients are advised that we only have stair access for emergencies due to building restrictions and are encouraged to use handrails and/or organise someone to accompany them to their appointment if they choose to visit us. Those accompanying clients to appointments may wait outside the venue, in the room if the client wishes or can wait behind changing screens where available to give more privacy.</p>	Practitioners, Practitioners to advise clients, TruthPie to advise clients	Actioned
	Providing COVID-19 safety guidance and information to those who are visually impaired	<p>TruthPie are looking to have new measures implemented within the Workspace buildings to better accommodate those who have a physical disability. Social distancing must be upheld as with practitioners and client 'bubbles' as with practitioners and client 'bubbles' Question added to booking form, so we can prepare accordingly for appointments for clients who are visually impaired. Practitioners to offer sanitiser/hand washing and inform client about other safety measures as well as guide client around building where needed and where we do not have handrails/specific measures in place- Practitioners must wear appropriate PPE. Video guide has been made to inform clients about specific covid-19 related safety measures and link is included in booking confirmation</p>	TruthPie Director	Actioned
Training	Inadequate training and lack of information given to venue users could cause harm and injury	<p>Practitioners take responsibility for all client care and should have conducted their own risk assessments</p> <p>Practitioners who use the venue all to receive cleaning lists, standards of practise, copy of this risk assessment and video demonstration of cleaning and hygiene practises.</p> <p>Practitioners must conduct their own risk assessments and communicate any concerns with TruthPie.</p>	Practitioners and TruthPie Director	Actioned
			TruthPie Director	Actioned
			Practitioners	Actioned

		Practitioners who use the venue all to be informed of Workplace Ltd. Fire Safety Information before using the building. Regular first aid training updates encouraged.		TruthPie Director	Actioned
		Practitioners to keep up to date with their own CPD		Practitioners	Actioned
		All practitioners to complete COVID-19 awareness course before working in venue		Practitioners	Actioned
	Communication on Health and Safety with Practitioners and venue users	Digital Accident Book to be placed in the practitioner handbook - please record any accidents or near misses and inform TruthPie when you do so that we may reassess and make any changes where possible.		TruthPie Director	Actioned